



**K-Businesscom**

// we transform for the better

***Stabilität.***



***Regionalität.***



***Agilität.***



# Lighthouse-Projekte.



UPC Field  
Support:  
Outsourcing inkl.  
MA-Übernahme

Allianz/AMOS:  
Outsourcing Contact  
Center International

Wienerberger:  
IT Outsourcing/ KBC  
Cyber Defense  
Center

SEDUS: Entwicklung  
der Smart Office  
Plattform se:connects

Zumtobel:  
Entwicklung  
Smart Retail  
Suite



2008 — 2011 — 2015 — 2016 — 2017 — 2018 — 2019 — 2020 — 2021 — 2022



Gas Connect Austria:  
1. Full Scope  
Outsourcing  
Mediaprint: Outsourcing  
inkl. MA-Übernahme

ORF: Outsourcing der  
kompletten IT-Services für  
Workplace, Applikationen,  
Business Lösungen und  
Broadcast-IT

„Smart Eye“  
Implementierung von  
digitaler Remote-  
Assistenz

Grabher Group:  
Entwicklung einer  
Logistik Tracking-  
Software für die  
Produktion von  
Schutzmasken

Open Circularity  
Plattform





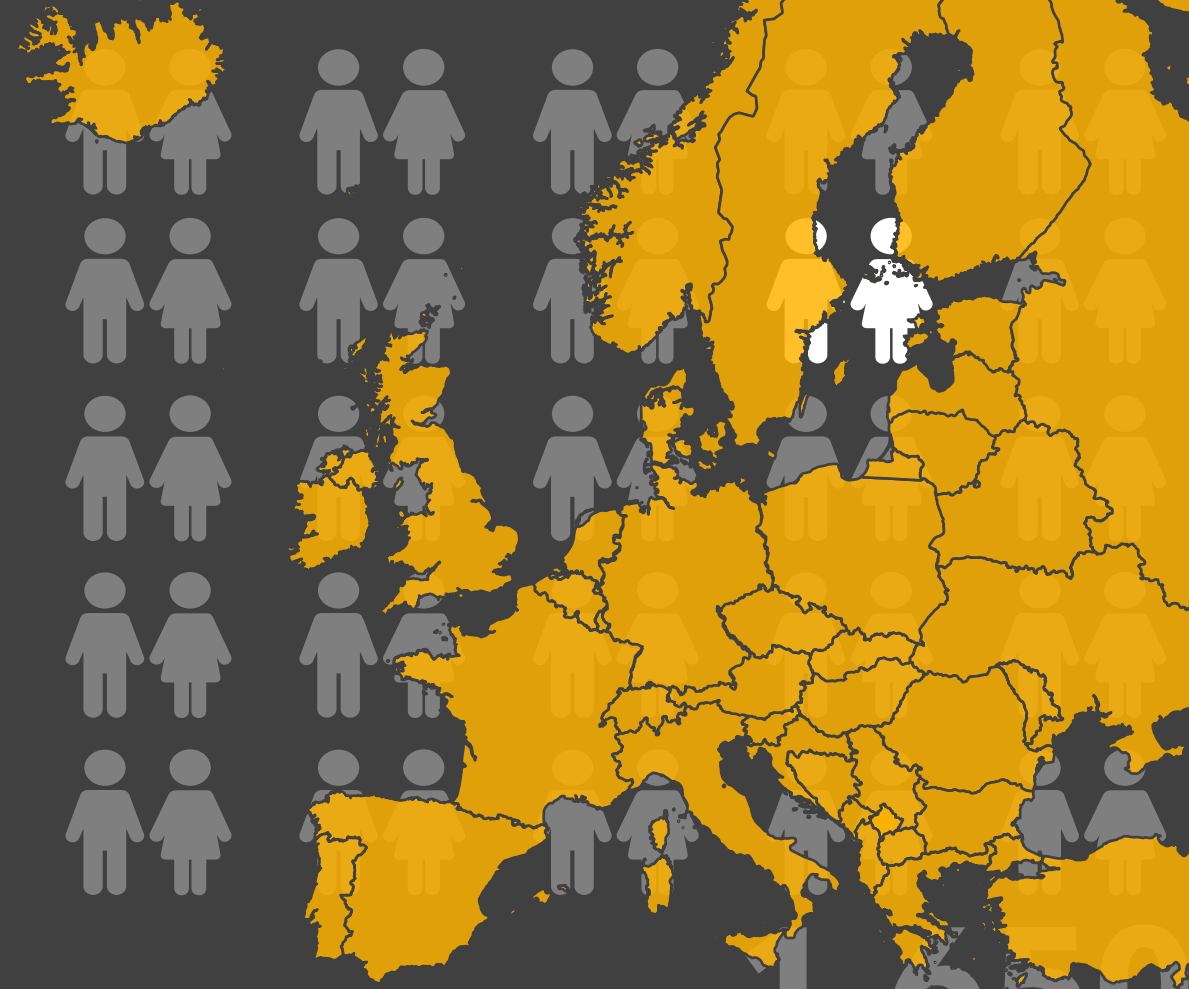
# Unsere internationale Strategie.

„Follow the customer“.

Wir betreuen unsere Kunden weltweit in 50 Ländern auf 5 Kontinenten mit Lösungen, Services, Data-Centern und unserem CDC (Cyber Defense Center)

Regionale Nähe mit eigenen Headquartern.

- DACH-Region
- Rumänien
- Tschechische Republik - Softwareentwicklung



Mitarbeiter:innen. aktuell

1.650



**Balance is  
the basis.**



*\*for growth, investment in new business and employees*

# Unser Portfolio.

Solution // Service // Operation  
Development

Cyber Security

Software Development

Platform Services

Smart Spaces

Collaboration

Cloud & Datacenter Infrastructure

Intelligent Network



Services &  
Operations



***Ein österreichisches Service für den weltweiten Einsatz***

*Best-in-class Cyber Defense für die Champions der Wirtschaft*

# KBC Cyber Defense Center

Top Experten

24/7/365

Alles aus einer Hand



**+60**

Mitarbeiter  
Das KBC CDC Purple Team

**+100**

Anzahl der in Betrieb befindlichen  
CDC Module

**5800**

Dienstleistungsstunden  
im Monat für unsere CDC-Kunden

**15**

Sprachen  
werden im CDC gesprochen

**>2** Mrd.

Events pro Monat



# IT-Strategy & Information Security Consulting Portfolio

Unsere Building Blocks & Fokusthemen

## IT-Strategy & Information Security Consulting



### IT-Governance



### Information Security

Evaluierung | ITSM | Business-IT Alignment  
IT Organization | Service & Sourcing Strategy

ISMS | Risikomanagement | BIA | BCM/DR  
Policies | Due-Diligence | Security Strategy



### Cloud

Strategy  
Transformation &  
Migration  
Governance



### Modern Workplace

People  
Process  
Technology & Tools



### NextGen DC

Automation  
Hybrid DataCenter  
NextGen Network



Sustainability  
in Digital & IT



Upcoming  
Trends?



Supporting Elements

Business Consulting

Enterprise Architecture

Modern Development

Automation

Technical Consulting

Project Management



Focus Topics

## Foundation

### Change Management & Communication

Transformation | Transition | Reshaping



### Methodik / Principles



// building blocks

## KBC Cloud Journey.

Bausteine der End-to-End Cloud Journey der K-Businesscom.



# A sky full of stars

## **Milky Way**

Transform the core



## **Phoenix**

Sustainability &  
Corporate Responsibility

## **Andromeda**

Business Model Innovation



## **Sextans A**

Employee Journey

# Christian Neuhauser

*VP System Integration, passion for KBC since 2006*

*EUROPEAN by birth*  
*INTERESTED by nature*  
*MOTIVATED by success*  
*VP by choice*



## K-Businesscom

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